



St Michael's Mount

Version 3 – Implemented January 23

Review Due: January 2024

Exchange of Information for
Visiting Educational Groups.

St Michael's Mount Marazion Cornwall TR17 0HS

01736 887822

PRE-VISIT INFORMATION FOR EDUCATIONAL.

PROPERTY:	St Michaels Mount	DEPARTMENT:	Education.
Your Principal Island Contact	Kerry Rice	Phone No: E-mail:	07951 788794 kerry.rice@staubynestates.com
Site Access & Tidal Information	Change House <i>(Office next to causeway gap).</i>	Phone No:	01736 887822
PURPOSE OF THIS DOCUMENT:	<p>We are very aware of the need for the safety and protection of children & young adults during their visit and the increasing need for schools to carry out risk assessments.</p> <p>This document provides generic information for schools so they can pre plan a safe and enjoyable trip to St Michael's Mount, this document is NOT a FULL RISK ASSESSMENT. We strongly recommend that you visit the property prior to your educational visit so that you can complete your own risk assessments.</p>		
GENERAL INFORMATION	<ul style="list-style-type: none"> • Teachers are wholly responsible for the safety and wellbeing of all their pupils. • Teachers are responsible for administering any necessary first aid to pupils. • In the case of an emergency schools will be escorted out of the building via the nearest exit, by property staff. • Remember when your school visits, the property will be open to the public, so please consider risks associated with this. • Should inclement weather conditions require us to close the property, or stop boating operations, we will contact pre booked groups to make alternative arrangements. • Much of the terrain upon the island is steep and uneven, especially upon the visitor route to the castle, and within the gardens, therefore pushchairs & wheelchairs are not permitted on the visitor routes beyond the main village & lawned areas. Please contact us prior to your visit so we can discuss your particular access requirements. • St Michael's Mount Access Statement • Any queries about ticketing or visitor services should be directed to the Visitor Services Team who can be contacted on 01736 887822 or via enquiries@stmichaelsmount.co.uk 		
ACCESS AND SITE HAZARDS	<ul style="list-style-type: none"> • Your coach will park in the Folly Field Carpark and teachers are responsible for walking the children to the island. • Your minibus will be required to park in one of our overflow carparks, this arrangement will require the occupants of the minibus to cross the main road running through Marazion. Therefore, we recommend that your visiting group be dropped off in the Folly Field Carpark beforehand. There is a large, grassed area between the carpark and the play park. • Public & Accessible Toilets are located next to the play park at the top of the grassed area. 		

- Please be aware of cars and coaches moving around the car park whilst walking the children through this area. Supervision is essential at all times when going to and from the coach.
- There may also be cyclists on shared pathways around the car park and those leading towards the beach.
- Ask your coach driver to return to your drop off location at a prearranged time for your departure.
- ANPR cameras operate in all St Aubyn Estates owned car parks.
- Please be aware that part of the route towards Gwelva & Top Tieb boat landings involves crossing the main street in Marazion and some pathways are narrow and cobbled. The road and pathways can be very busy during the main tourist season, visibility can be restricted due to the road layout, so it is essential that all children are supervised when crossing the road.
- All access to the island is either via the causeway or by boat – schools will need to confirm which prior to arrival. Boating and tidal information is available at www.stmichaelsmount.co.uk
- All boat landings are regularly cleaned and maintained.
- All boats are subject to annual safety checks by the Maritime Coastguard Agency and carry first aid kits, fire extinguishers, VHF radios, adult & child lifejackets, and life rings/rafts.
- Should your visiting group require lifejackets please make your site contact aware prior to your visit.
- The handrail provisions at our boat landings are limited, with unguarded edges upon each landing stage.
- All boat operators are licensed.
- At the boat landings you may experience queues of visitors waiting for the boats. For safety reasons, we cannot advance you to the front of the queue.
- Island owned and contractor vehicles operate upon the causeway when its open, these movements are strictly controlled and a 7mph speed limit is enforced. Public vehicles are not permitted to use the causeway.
- The causeway is cobbled and uneven.
- We try to minimise deliveries to and from the island during our opening hours, but there may be an occasion where larger vehicles may also be using the causeway, please ensure that children are closely supervised when vehicles are present here.
- Large groups are requested to walk along one side of the causeway, this will avoid crossing the path of oncoming vehicles.
- Prebooked visiting vehicles must contact the Changehouse before they travel to/from the island via the causeway – a deep channel is cut into the beach between Chapel Rock and the shoreline to facilitate our boating operation.
- Large queues can form at the island end of the causeway on busy days. Please be patient and wait in the queue or speak with a member of staff on duty.

	<ul style="list-style-type: none"> • Prebooked visiting groups will be met by a Visitor Services Team member upon their arrival on the island. • The Bowling Green is located just inside the causeway gaps, this is an ideal location for congregating if your group becomes separated for any reason. • The harbour area has limited handrails and most edges are unguarded. • Public use lifesaving equipment available within harbour area. • All visitor routes are cobbled and uneven, the route to the castle is also quite steep, without handrails in some places. Sensible footwear is advised. • There are steep drops along the visitor route as you approach the castle. There are numerous uneven steps along the route. Care must be taken on wet weather days. • Children must be closely supervised whilst on castle terraces and using outside walkways. • There are steep steps and drops within the gardens, most are uneven, with limited handrails. • Some plants within the gardens can have sharp spines and may cause skin irritation if touched.
WELFARE FACILITIES	<ul style="list-style-type: none"> • Public Toilets are available at either side of the harbour and at the castle. • Accessible Toilet facilities are available upon the approach to the island café and upon the harbour front. • A shower facility is available, but usage must be discussed with your site contact well in advance of your visit. • Our accessibility statement is available upon the St Michael's Mount website, if you require more specific information, please contact Visitor services 01736 887822.
FOOD OUTLETS	<ul style="list-style-type: none"> • The Beach Box café on the mainland, Island Café and all of our Pop-Up catering outlets are compliant with 'Natasha's Law' and run by staff trained in allergen awareness.
FIRST AID	<ul style="list-style-type: none"> • Schools are expected to provide their own first aid cover in the first instance, but first aid trained staff are on duty across the property and mainland. • Any property staff member can summons additional first aid assistance. • There are 2 defibrillators on the island.
FIRE	<ul style="list-style-type: none"> • All buildings are fire risk assessed, covered by P1/L1 fire detection systems & emergency lighting, and equipped with fire extinguishers, with staff trained in usage. • The castle & each business outlet has an Emergency Evacuation Plan in place. Staff will direct all visitors to designated fire assembly points. • Children must be supervised at all times to ensure group stays together in event of emergency.
HAZARDOUS SUBSTANCES, INCLUDING ASBESTOS	<ul style="list-style-type: none"> • All buildings upon St Michaels Mount are covered by Asbestos Management Surveys.

<p>EMERGENCIES</p>	<ul style="list-style-type: none"> • All calls to the emergency services – Fire/Ambulance/Police/Coastguard – must be made from the Change House (Island office by causeway entrance) in accordance with the St Michaels Mount Emergency Plan. Any member of staff can assist with initiating this plan. • All property & mainland staff carry 2-way radios.
<p>PUBLIC PROTECTION</p>	<ul style="list-style-type: none"> • Building Work is not permitted within areas accessible to public unless control measures are introduced to exclude them. • Barriers are used to restrict unauthorised access to sites • Weather/wind conditions are considered during building activities likely to generate dust. • Adverse weather plan in place to control access to property during high winds etc. • Although we do understand that trees can be very inviting to children, to avoid accidents please ask children not to climb the trees or swing on the branches. • All trees are regularly checked and subject to surveys by trained staff. • Currently there is no play equipment upon the island. The play equipment in Marazion is managed by Marazion Town Council.