

## Mount Memories Pass Information

1. A pass provides access when we are open. Opening hours vary throughout the year. See opening days and times [here](#).
2. Applications are by email only to [enquiries@stmichaelsmount.co.uk](mailto:enquiries@stmichaelsmount.co.uk). Applications should include:
  - Your name and full postal address
  - The number in your party
  - The reason that you feel you are eligible for a pass.
3. We will aim to respond to your application within 5 working days but this will not always be possible due to the high volume of enquiries that we get. If you have not received confirmation by email that your application has been successful, you will not gain free access to St Michael's Mount.
4. Passes will be limited to 1,000 a year. If successful, a pass will be emailed to the applicant and they will be required to bring ID on the day of their visit.
5. While subject to change, the castle is open from February half term to 31 October, but the days that it is open each week could vary. See [here](#) for further information. The garden is open Monday to Friday between May and August inclusive. If the garden is not open on the day of your visit, access will not be made available and your Mount Memories Pass will only include access to the castle.
6. In January, February, March, November and December the ferryboats don't operate for visitors and access is on foot only across the cobbled causeway. Between 1st April and 31st October the ferryboats operate for the public during opening hours, subject to weather. The Mount Memories Pass does not include a boat ticket. These can be purchased in advance or on the day of your visit from our website for each of your party. Click [here](#) for boat tickets.
7. The Mount Memories Pass does not include car parking fees. Click [here](#) for further information on car parking.
8. Dogs are welcomed in the village and harbour during opening hours between 1st October and 31st March. All dogs should be kept on a lead. Dogs are not allowed onto the island between 1st April and 30th September including the harbour and village. See our dog policy for further information by clicking [here](#).
9. Further information on the harbour and village can be found [here](#) and information on our shops and catering outlets.
10. Our full Frequently Asked Questions can be found [here](#).
11. Cash alternatives are not available and the pass cannot be gifted to third parties.
12. If you require further information or help, please email [enquiries@stmichaelsmount.co.uk](mailto:enquiries@stmichaelsmount.co.uk)